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Kome

If you think buffets restaurants are dirty restaurants with food that sits too long and isn't fresh, then Kome Sushi Buffet restaurant located in Daly City, California, will change your opinion about buffets. I highly recommend Kome because the service, the food, the cleanliness, and the ambiance are all exceptional.

For a year and a half, my family has been going to Kome at least once a week for dinner. Because I been there so many times, and every single time, the service has been consistently excellent. For example, no matter how crowded the restaurant gets, the hostess at the door greets each guest with a friendly smile. Here whether or no the guest is friendly to her. When certain guests are impatient when waiting for their tables, they can be impolite to her, but the hostess always responds politely and professionally. Another example of the consistently excellent service, the waiter will always clean your table very well and very quickly every time you get up to get food. Even if you return to the table in a minute or two, your table will be perfectly clean. Again, this is true no matter how busy the restaurant is.

In addition to the service, the food is also great at Kome for several reasons. For example, there are three different sections of food at Kome:

Japanese food, Chinese food and seafood. It is like going to three buffet restaurants for the price of going to one. Particularly, the Japanese food section has fantastic sashimi that is always extremely fresh and tasty. Another great thing about the sushi at Kome is that you can even order a custom sushi roll with anything you like in it. This is exceptional because most restaurants don't have this service, and they only allow people to eat what is on the menu with minor changes because it's easier and faster for the cooks to make what they know how to make and they usually don't want to give the extra time and service to make something new or that they don't know how to make. Also, right next to the sushi section is the seafood. You can have oysters, crab legs and shrimp. All of these are usually expensive seafood at the market, but at Kome, you can eat as much of this expensive food as you want for a fair price. The last section is Chinese food; there are always a lot of people waiting. To me, this is proof that the Chinese food is very fresh and delicious because people will stand in line again and again for the Chinese food.

Beside the service and the food, the cleanliness at Kome is also great. To many of the American people, a buffet restaurant is thought of as a place for poor people to go, and it is dirty everywhere -- the tables, the seating, the bathrooms and probably the kitchen -- no matter the food you eat or the table where you sit, but Kome can change people's opinion. I still remember the first time I walked into Kome; the lobby is very clean and bright. When you are seated at your table, you can easily see that the waiter will clean your table very well, and even the chairs at your table because when you first sit there, everything is already so clean, compared to some buffet restaurants I have visited. For example, I used to visit a Korean BBQ buffet restaurant in San Bruno. Before I walked in that restaurant, the outside of the BBQ restaurant looks very old and ugly because the door is so dirty that you don't even want to open it. After I got into the BBQ restaurant, people were sitting in a very small space that was very smoky because of the BBQ hibachi grills at each table were not clean so the food was cooking on old dark oil and probably old food. This sounds disgusting because it is. Furthermore, the floor was cracked, black and dirty. In addition, the tables were also old and dirty. I didn't eat well in that restaurant because I kept thinking about the dirtiness and was nervous that my food was also not "clean." Overall, the entire dining experience was so bad.

Clearly, when the eating environment is so bad, it affects the restaurant's ambiance, which is the last of the four important features of a good restaurant. At Kome, the employees do much to help customers feel welcome and comfortable. For example, the first experience when visiting Kome is pleasant because there are many chairs for people to sit comfortably while they wait. The restaurant also provides snacks in the lobby while people are waiting. This helps keep people happy even when they are so hungry. Once inside the restaurant, the ambiance is also very comfortable because everything is clean, there is always fresh food so people are three separate stations with many food choices. Keeping the customers happy helps with the ambiance because everyone is more polite to each other, even customers with other customers are more polite because they're having a good dinnertime. Again, Kome is so clean that it helps with the ambiance because

there is no need to worry about the quality or the cleanliness of the restaurant or the food.

In conclusion, Kome is highly recommended as an exceptional restaurant. It has all the qualities that make a restaurant experience very pleasant and satisfying. The service, the food, the cleanliness and the ambiance are truly wonderful, and I am certain that anyone who goes there would have a new and better opinion about buffet restaurants.